

**Congress of the United States**  
**House of Representatives**  
**Washington, DC 20515-1703**

December 11<sup>th</sup>, 2025

Postmaster General David Steiner  
United States Postal Service  
475 L'Enfant Plaza SW  
Washington, D.C. 20260

Dear Postmaster General Steiner,

In late 2024 and early 2025, I wrote to your predecessor, Postmaster General DeJoy, regarding months of unprecedented mail delays in Louisville, particularly at USPS's Gardiner Lane facility. I conducted a congressional oversight visit of the facility earlier this year, and USPS leadership assured me they were working to make sure Louisville would never again experience such devastating delays. I write today because my office is once again inundated with an alarming number of messages and calls from constituents who are not receiving their bills, medication, and other essential mail on time.

Constituents report that - just like last holiday season - their mail and packages sit idle in the Gardiner Lane facility for days and weeks, and employees are sounding the alarm by sharing photos and videos that show hallways and rooms full of packed bins waiting for processing. We have also received reports of dozens of USPS trucks arriving at Louisville facilities only to be delayed or turned away. We must not have a repeat of last year's delays.

My constituents and I are grateful for the hard work and dedication of the sorters, letter carriers, and other rank-and-file postal employees who work hard to get Americans their mail on time, but we are deeply frustrated that USPS has not made progress on giving those workers everything they need to move the mail on time. While USPS continues to report that recent delays are caused by winter storms, Louisville avoided the worst of those storms, and renewed reports of broken equipment, resource mismanagement, and staffing shortages long predate any winter weather. It is unacceptable that structural issues continue to significantly plague operations at USPS facilities in Louisville despite a USPS inspector general audit providing a detailed look into the facilities' problems and recommending multiple fixes. I urge you to take every available action to resolve issues at Louisville's postal facilities and to give postal workers every resource they need to succeed. Please provide me with an update on the steps you are taking to mitigate this crisis no later next Thursday, December 18, 2025.

Our community depends on reliable, timely mail service, and they deserve better. Thank you for your continued attention to this matter. I look forward to your prompt response.

Sincerely,



Morgan McGarvey  
Member of Congress